

Communities Scrutiny Work Programme 2024/25

Issue / Topic	Brief Description	Directorate	Council Values/Priorities	Format	Meeting Comments
12 September 2024 – Committee Meeting					
Terms of Reference	For the Committee to agree the Terms of Reference for 2024/25.	Policy & Governance	A community-focussed, innovative council providing efficient, effective and quality services.	Committee Agenda Item	Constitutional Function.
	Outcomes: Members agreed the terms of reference for the 2024/25 municipal year.				
Work Programme	For the Committee to agree the proposed work programme for 2024/25.	Policy & Governance	A community-focussed, innovative council providing efficient, effective and quality services.	Committee Agenda Item	Draft work programme delegated to each scrutiny committee by SMB on 3 September 2024.
	Outcomes: Members agreed the updated work programme for the 2024/25 municipal year.				
Building Safer & Stronger Communities through tackling Fly Tipping	For the Committee to assess the fly tipping situation in the Borough, including measures already taken to combat the issue, public feedback, and reporting.	Neighbourhood & Enforcement Services	A community-focussed, innovative council providing efficient, effective and quality services  Our natural environment is protected – we take a leading role in addressing the climate emergency.	Committee Agenda Item	To receive an update following an informal workshop held on 4 March 2024.
	Outcomes: Members were provided with an update on the work of the Council following input from the Communities Scrutiny Committee in the preceding year and initiatives for tackling fly tipping in the Borough including the production of an information leaflet.				



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13 November 2024 – Committee Meeting					
Customer Service Strategy Refresh	For the Committee to review the current Customer Service Strategy.	Housing, Customer Services & Commercial	<p>Everyone benefits from a thriving economy.</p> <p>All neighbourhoods are a great place to live.</p> <p>A community-focussed, innovative council providing efficient, effective and quality services.</p>	Task and Finish Group	Initial scene setting meeting with a view to forming a task and finish group.
Outcomes: Members were provided with an update on the Council’s current Customer Service Strategy and plans for the proposed refresh due to take place in 2025. Members agreed to participate in mystery customer testing.					
Road Safety	For the Committee to receive an update on road safety activity across the Borough including the Council’s programme for traffic calming measures.	<p>Neighbourhood &amp; Enforcement Services</p> <p>External Partner</p>	<p>All neighbourhoods are a great place to live.</p> <p>A community-focussed, innovative council providing efficient, effective and quality services.</p>	Committee Agenda Item	Carried forward from 2023/24
Outcomes: Members received an update on road safety activity within Telford and Wrekin and the work that has taken place in educational settings to ensure children and young people have a good understanding of road safety practices. Members participated in a live demonstration of virtual reality headsets provided as part of the Travel Telford training.					



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22 January 2025 – Committee Meeting					
Domestic Abuse Grant	For the Committee to review the Council’s duties and funding to support people affected by domestic abuse.	Public Health	<p>Every child, young person and adult lives well in their community.</p> <p>All neighbourhoods are a great place to live.</p> <p>A community-focussed, innovative council providing efficient, effective and quality services.</p>	Committee Agenda Item	<p>Carried forward from 2023/24.</p> <p>To examine funding allocated to domestic violence schemes and to consider adding value to any policies in place or being introduced in the near future.</p>
Outcomes:					



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12 March 2025 – Committee Meeting					
Affordable Warmth	For the Committee to receive an update on the impact of the Council’s Affordable Warmth Strategy.	Housing, Customer Services & Commercial	A community-focussed, innovative council providing efficient, effective and quality services.	Committee Agenda Item	New suggestion received for 2024/25 work programme.
Outcomes:					



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21 May 2025 – Committee Meeting					
To be determined					
Outcomes:					



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To be scheduled					
Social Value in Contracts	For the Committee to review of the Social Value in Contracts scheme and consideration of the development of a social value impact fund and if this would be beneficial for the community.	Policy & Governance	<p>Everyone benefits from a thriving economy.</p> <p>A community-focussed, innovative council providing efficient, effective and quality services.</p>	Committee Agenda Item	<p>Carried forward from 2023/24</p> <p>To receive an introductory presentation on Social Value in Contracts with consideration to forming a task and finish group to investigate specific areas of interest to the Committee.</p>
Outcomes:					

